

The Basics

Make sure the goods received are the goods that were ordered. Once material is removed from its packaging and cut, it is no longer returnable. Our handmade patterns are bespoke and made to order, additional material from these dye lots may not be available.

Install 3 drops of wallcovering and assess the installation, if any exist, please stop immediately and call us at 646-374-8040. Labor claims and charges will not be considered under any circumstances. Please make sure that the wallcovering is installed in adequate and final lighting situations. Hang all wallcovering in sequential order as marked on their packaging

In Situ

Wallcovering must be stored in a climate controlled environment which is consistent with normal living conditions. Temperatures inside should not be below 65F or above 85F, humidity should be relative.

Wall Preparation

Wall preparation is essential, we recommend hanging over a new, smooth sheetrock that is dust free. Most installation issues arise from inadequate wall preparation. If the installation is to occur on a wall which recently had an old wallcovering removed, it is imperative that an experienced contractor is hired to decalcify and properly prep the wall!

Wallcovering Specific Primer

A High quality primer and adhesive is crucial; a latex pigmented wallcovering specific primer is a must. Allow the primer to dry completely before recoating or hanging.

Glue On Seams | Glue On Face Of Material

Sometimes we get to have do-overs, this isn't one of those times. Our wallcoverings are made from natural materials, they do not perform like vinyl. It is imperative that adhesive does not get on the materials face when installing, it can discolor the material. We recommend that a low adhesive release tape is applied at the edge of the wallcovering and is removed once the panel is in place and set. This will inhibit adhesive from discoloring the seam.

Always Use A Fresh Blade For Every Cut And Remember, Measure Twice And Cut Once

Subtle irregularities in the weave and shading from drop to drop are common in natural wallcoverings and are not considered a defect.

Cleaning

Always take care while cleaning, do not scrub or use abrasive cleaners. Use water and blot the affected area with a clean soft rag. Blot dry with a clean, dry cloth. Do not scrub the material, it can discolor the face.

HANGING DIRECTIONS

CHA CHA CHA!

Cut the strips to the correct proportion in relation to the size of the wall.

Although our wallcovering comes pre-trimmed, it can be table trimmed and butt seamed.

Using a commercial heavy duty clear adhesive roll the backside of the wallcovering giving it time to relax.

Straight hang Cha Cha Cha! to align the motifs from panel to panel per the drawing below.

Use a soft plastic smoother to lay the panels onto the wall.

Do not allow adhesive to get onto the face of the wallcovering. If this happens remove the adhesive immediately when still wet with a damp sponge and dry the surface with a clean, dry towel. Once the adhesive is dried in, it will be impossible to remove.

We do not recommend wrapping corners.

